



June 24, 2020

Dear TCDSB Families,

We are writing to provide families that received a loaned technology device from the school board to accommodate their child's distance learning with some important information.

In order to accommodate continued learning during the summer break and into the fall, **students returning to a TCDSB school in September can keep their loaned device over the summer and throughout the next school year to support learning from home.**

**Students leaving the TCDSB and/or graduating must return** the device, charger, and accessories to their school by the end of June. Please make arrangements with your school to return the loaned device.

If you have already returned the device, thank you for doing so and please disregard this message.

### **Internet Access Updates**

Please note that students who identified the need for internet access for distance learning will have that service continue over the summer and into September at no charge.

For students that received an iPad and already had home internet at the time of request, the Rogers internet access included on the iPad will **end as of August 28, 2020**, after which time students will be required to use their home WiFi and internet.

The ICT Service Desk will continue to be available to support parents and students by calling (416) 222-2828 ext. 4357. Please note from June 30, 2020 to August 31, 2020 the ICT Service Desk hours of operation will be 8:00 a.m. to 4:00 p.m.

For all the latest updates, learning resources, and answers to Frequently Asked Questions, please visit the board's website at [www.tcdsb.org/covid19](http://www.tcdsb.org/covid19) where we will continue to update information throughout the summer.

Sincerely,

A handwritten signature in black ink, appearing to be "Steve Camacho", written over a horizontal line.

Steve Camacho  
Chief Information Officer